VEDA SARATHI V

ServiceNow CSA & CAD Certified | B.E. Computer Science & Engineering - 2027

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LinkedIn | GitHub | Portfolio

PROFESSIONAL PROFILE

ServiceNow CSA and CAD certified Computer Science Engineering student graduating in 2027, with hands-on exposure to platform administration, application development, ITSM workflows, scripting, access controls and automation. Also experienced in Python, SQL, MongoDB, web development, REST/API integration, n8n automation and AI/LLM workflows through academic, freelance and personal projects.

CERTIFICATIONS

- ServiceNow Certified System Administrator (CSA) - 2026
- ServiceNow Certified Application Developer (CAD) - 2026
- SQL (Advanced) - HackerRank (2026) | Master n8n AI Agents - Udemy (2025)

CORE SKILLS

ServiceNow: Platform Administration, Application Development, ITSM Fundamentals, Flow Designer, Business Rules, Client Scripts, UI Policies, Script Includes, ACLs, GlideRecord, Service Catalog, CMDB Basics, Update Sets, Import Sets
Programming & Data: Python (Intermediate), C, SQL, MongoDB
Web, Automation & AI: HTML/CSS, JavaScript fundamentals, REST/API Integration, Git/GitHub, n8n Automation, Prompt Engineering, LLM Workflow Design

EDUCATION

B.E. Computer Science & Engineering | Dhanalakshmi Srinivasan College of Engineering (Autonomous), Coimbatore
Expected Graduation: 2027 | CGPA: 8.45/10 | History of Arrears: Nil
Higher Secondary | Bharat Matric Hr. Sec. Public School, Krishnagiri | 75% | 2023

TRAINING & EXPERIENCE

ServiceNow Training | TheSmartBridge / SmartInternz
- Practical learning in ServiceNow administration, application development, workflows, scripting, access control and platform configuration.

Freelance Software Developer | Independent Project Work
- Built project-based software solutions involving web development, AI automation and chatbot applications; handled requirements, prototyping, API/workflow integration and client-driven improvements.

Web Development Intern | MakeLabs (2025)
- Worked on web-development fundamentals and practical application-building activities.

SELECTED PROJECTS

ServiceNow Employee Service Request & Approval App | Personal Lab Project - In Progress
- Scoped application for employees to submit and track service requests using custom tables/forms, roles and ACLs, with Flow Designer approvals, notifications, Business Rules/UI Policies and basic reporting.

V-Prompter - AI Prompt Engineering Tool
- Built a tool to create and optimize structured prompts for large language models using reusable prompt templates and workflow logic.

MITHRAI - Spatial Computing & AR Platform
- Developed a browser-based project exploring spatial computing, augmented reality and interactive 3D experiences.

VedCrop - AI-Based Crop Disease Detection System
- Developing an AI-powered solution to identify crop diseases from plant images and provide relevant disease information and guidance.

LEADERSHIP & ADDITIONAL INFORMATION

DigiMartrix Developers Community - Leader: collaborate on AI, automation and software-development discussions, knowledge sharing, project ideation and peer learning.
Core Strengths: Problem Solving, Team Collaboration, Technical Research, Product Ideation, Workflow Optimization, Continuous Learning
Languages: Tamil, Telugu, English - Fluent | Hindi - Learning